

Machine Preparation Procedure

- Turn on your machine and allow it to completely heat up prior to continuing. When your machine is ready for steaming, you are ready to continue.
- Find a receptacle that can hold up to fifteen ounces of water, such as a large frothing pitcher or a cooking pot and place it underneath the steam wand.
- Activate the machines pump by opening the steam wand, let the water receptacle you have chosen catch the water that is expelled.
- Remove the water tank. Simply pull it out while the steam wand is steaming.
- Let all of the water drain from the machine into the receptacle until there is no longer any water or steam flowing from your machine.
- Important! Remove all beans from your bean hopper (where the beans are stored), using a vacuum makes this a simple task.
- Please rinse your brew group prior to shipping, preventing coffee grounds from littering the internals of the machine.
- You're machine should be properly drained and ready

Please include the following items with your machine:

- Water Tank
- Drip Tray
- Dump Box
- Power Cord (*Caffe Charisma and Easy only*)

How should I ship my Espresso Machine?

UPS or FedEx are generally the most affordable options for shipping. UPS provides a tracking number for your records as does FedEx.

Package your machine in a box larger than your machine by at least five inches. You may double-box your product for best results. Bubble-Wrap and/or "peanuts" provide substantial protection for your investment. We will not be responsible for any shipping damage to our location.

aLatteHotte will return your item in properly double-boxed cartons and your product will be insured for replacement value in the unlikely event of shipping damage. You will receive a tracking number upon completion and payment for your repair / maintenance.

Have any questions prior to shipping or during the repair process?

e-Mail service@alattehotte.com or call us at 800-961-9416